



September 23, 2013

Federal Communications Commission

VIA ECFS

RE: WC Docket No. 10-90 Connect America Phase I Challenge Process

To Whom It May Concern:

MetroCast Cablevision of New Hampshire, LLC ("MetroCast") hereby challenges Fairpoint Communications' request for Phase I Connect America Funding for census block 330130430021016 in Merrimack County, NH. MetroCast provides broadband services with speeds of at least 3 Mbps downstream and 768 kbps upstream to residents residing on the only street in this census block.

The attached documentation, which includes redacted customer billing statements, plant design maps and a rate schedule, demonstrates that census block 330130430021016 is served by a broadband provider offering speeds greater than 3 Mbps by 768 kbps.

The undersigned hereby certifies that the information provided with this submission is correct.

Thank you.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "D. Jobe", with a long horizontal flourish extending to the right.

Danny L. Jobe
Vice President of System Operations
MetroCast Cablevision of New Hampshire, LLC
djobe@metrocast.com
(301)536-1946

Statement of Service

Page 1 of 2

METROCAST CABLEVISION
9 APPLE RD BELMONT NH 03220-3251
8282 1600 ZM RP 21 09222013 YYNNNNYNN 01 002352 0007

BENNETT BROOK RD
FRANKLIN NH 03235-2306

Billing Date: September 21, 2013
Account Number:

For Service At...
BENNETT BROOK RD
FRANKLIN NH 03235-2306



Account Summary

Please see reverse side for account details.

Previous Balance	\$ 167.22
Payment(s)	-167.22
Monthly Charge(s)	161.75
Taxes & Fee(s)	5.47
Balance Due	\$ 167.22
Payment Due Date	10/11/13



For Your Information

FOR CUSTOMER SERVICE AND REPAIR CALL 524-4425 OR 800-952-1001. FOR
INTERNET TECHNICAL SUPPORT CALL 800-608-6480. OFFICE HOURS:
MONDAY-FRIDAY 8:00AM - 6:30PM, SATURDAY 8:00AM - 4:30PM.

For more information about MetroCast go to MetroCast.com or chat with an online
representative at MetroCast.com/Support. For your convenience we accept all major
credit cards and offer online bill pay or recurring bill pay options.

Payment Coupon

Please detach and enclose this portion with your
payment. Please do not send cash. Make checks
payable to **METROCAST CABLEVISION**.

☐ Check here for change of billing
information or comment.
Note: Changes MUST appear on
reverse side.

Billing Date: September 21, 2013
Account Number:
Name:
BENNETT BROOK RD
FRANKLIN NH 03235-2306

Balance Due \$ 167.22
Payment Due Date 10/11/13
Amount Enclosed \$

METROCAST CABLEVISION
PO BOX 9253
CHELSEA MA 02150-9253



828216003005751100167221

Account Detail

This statement is for services from 10/01/13 through 10/31/13.

Previous Balance

\$ 167.22

Payment(s)

09/11

1-Time EFT Payment

-167.22

Monthly Charge(s)

10/01 - 10/31

HD DVR

16.95

10/01 - 10/31

Modem Rental

5.00

10/01 - 10/31

MetroCast High Speed

48.95

10/01 - 10/31

MetroCast Digital Plus

90.85

Subtotal

161.75



Taxes & Fee(s)

09/21

FCC Regulatory Fee

0.08

09/21

Franchise Fee

5.39

Subtotal

5.47

Balance Due

\$ 167.22

Additional Info...

Effective September 30, 2013, MetroCast will move Investigation Discovery from Digital Basic to Expanded Basic channel 201. A digital converter or DTA is required to view Investigation Discovery.

By sending your check, you authorize MetroCast to convert your check into an electronic payment. This process captures an image of your check thus destroying the physical check. You understand the funds may be debited from your account as early as the same day payment is received and that your bank will not return your original check to you. For immediate assistance with Closed Captioning in the NH Region please call, fax or email the following: Phone - 800-952-1001; Fax - 603-524-5190; customerservice@metrocast.com Written Complaints may be sent to: closedcaptioning@metrocast.com; Fax: (610) 993-1100 Or Mailed to: Megan Taylor, ParaLegal, Harron Communications, 70 E. Lancaster Ave., Frazer, PA 19355 If you have questions about a written complaint, you can reach Ms. Taylor by calling (610) 993-1077. PLEASE NOTE: This number should only be used in connection with written closed captioning complaints. Immediate concerns should be directed to the number(s) listed above.

SG4AG0CN

Your Franchise Authority Is: City Council City Hall Franklin Nh, 03235 Community Id# Nh0008

New Billing Address? Please print only new billing information below and check the box on the reverse side. Thank You.

New Address/Comment

City State Zip

Work Phone () Home Phone ()

Statement of Service

METROCAST CABLEVISION
9 APPLE RD BELMONT NH 03220-3251
8282 1600 ZM RP 21 09222013 YNNNNYNN 01 002191 0007

BENNETT BROOK RD
FRANKLIN NH 03235-2306

Billing Date: September 21, 2013
Account Number:

For Service At...
BENNETT BROOK RD
FRANKLIN NH 03235-2306



Account Summary

Your account is past due. Please remit the total balance due immediately to avoid a \$25.00 collection effort charge or disconnection of service. If payment was made after the remittance date, please disregard this message. Thank you.

Please see reverse side for account details.

Previous Balance	\$ 74.58
Payment(s)	0.00
Monthly Charge(s)	70.95
Other Charge(s)	1.11
Taxes & Fee(s)	3.69
Balance Due	\$ 150.33
Payment Due Date	Upon Receipt



For Your Information

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For more information about MetroCast go to MetroCast.com or chat with an online representative at MetroCast.com/Support. For your convenience we accept all major credit cards and offer online bill pay or recurring bill pay options.

Payment Coupon

Please detach and enclose this portion with your payment. Please do not send cash. Make checks payable to METROCAST CABLEVISION.

☐ Check here for change of billing information or comment.
Note: Changes MUST appear on reverse side.

Billing Date: September 21, 2013
Account Number:
Name:
BENNETT BROOK RD
FRANKLIN NH 03235-2306

Balance Due \$ 150.33
Payment Due Date Upon Receipt
Amount Enclosed \$

METROCAST CABLEVISION
PO BOX 9253
CHELSEA MA 02150-9253



Account Detail

This statement is for services from 10/01/13 through 10/31/13.

Previous Balance

\$ 74.58

Monthly Charge(s)

10/01 - 10/31

MetroCast Expanded Basic

70.95

Other Charge(s)

09/21

Administrative Fee

1.11

Taxes & Fee(s)

09/21

FCC Regulatory Fee

0.08

09/21

Franchise Fee

3.61

Subtotal

3.69

Balance Due

\$ 150.33



Additional Info...

Effective September 30, 2013, MetroCast will move Investigation Discovery from Digital Basic to Expanded Basic channel 201. A digital converter or DTA is required to view Investigation Discovery.

By sending your check, you authorize MetroCast to convert your check into an electronic payment. This process captures an image of your check thus destroying the physical check. You understand the funds may be debited from your account as early as the same day payment is received and that your bank will not return your original check to you. For immediate assistance with Closed Captioning in the NH Region please call, fax or email the following: Phone - 800-952-1001; Fax - 603-524-5190; customerservice@metrocast.com Written Complaints may be sent to: closedcaptioning@metrocast.com; Fax: (610) 993-1100 Or Mailed to: Megan Taylor, ParaLegal, Harron Communications, 70 E. Lancaster Ave., Frazer, PA 19355 If you have questions about a written complaint, you can reach Ms. Taylor by calling (610) 993-1077. PLEASE NOTE: This number should only be used in connection with written closed captioning complaints. Immediate concerns should be directed to the number(s) listed above.

SG4AG0CN

Your Franchise Authority Is: City Council City Hall Franklin Nh, 03235 Community Id# Nh0008

New Billing Address? Please print only new billing information below and check the box on the reverse side. Thank You.

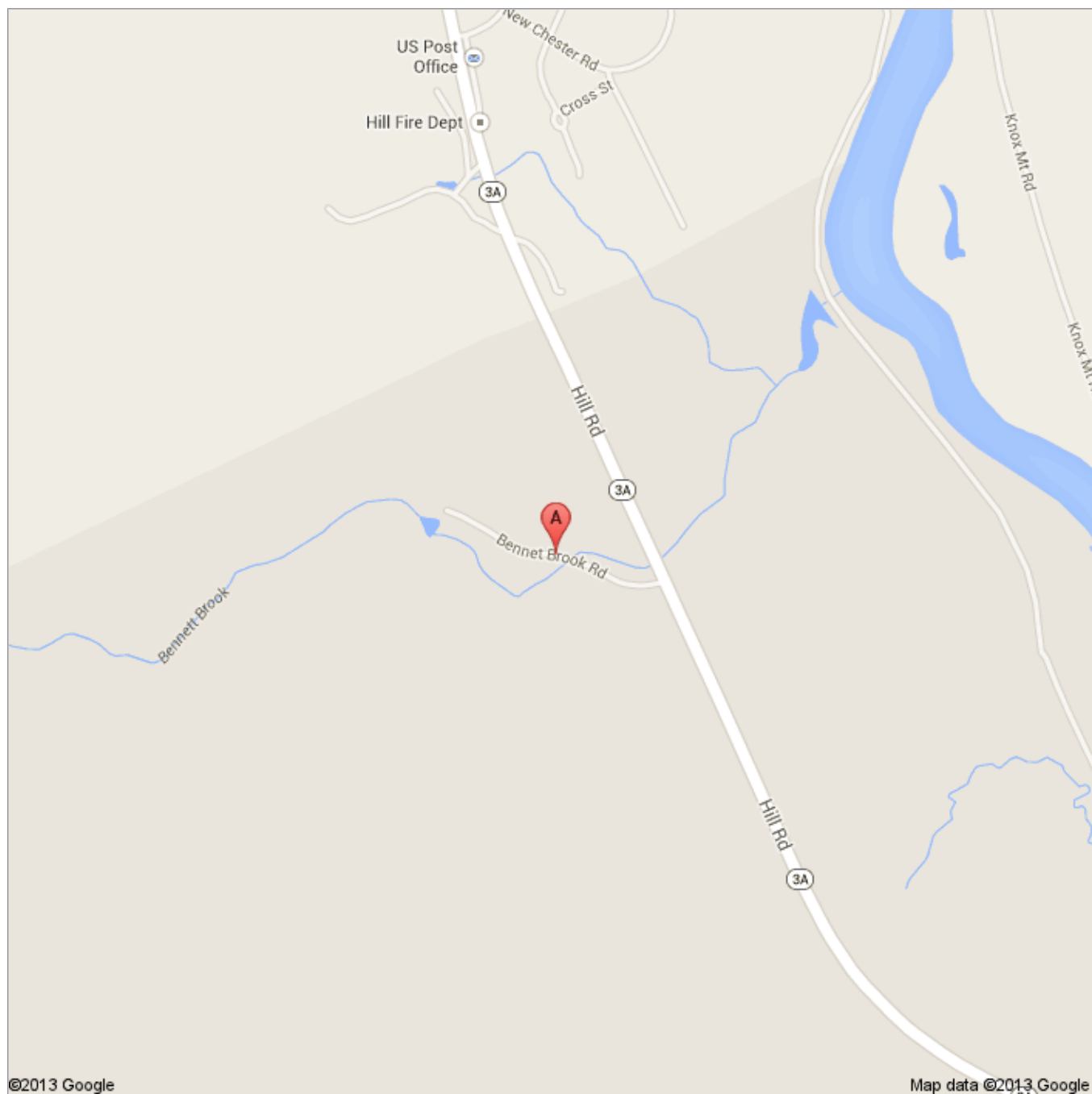
New Address/Comment

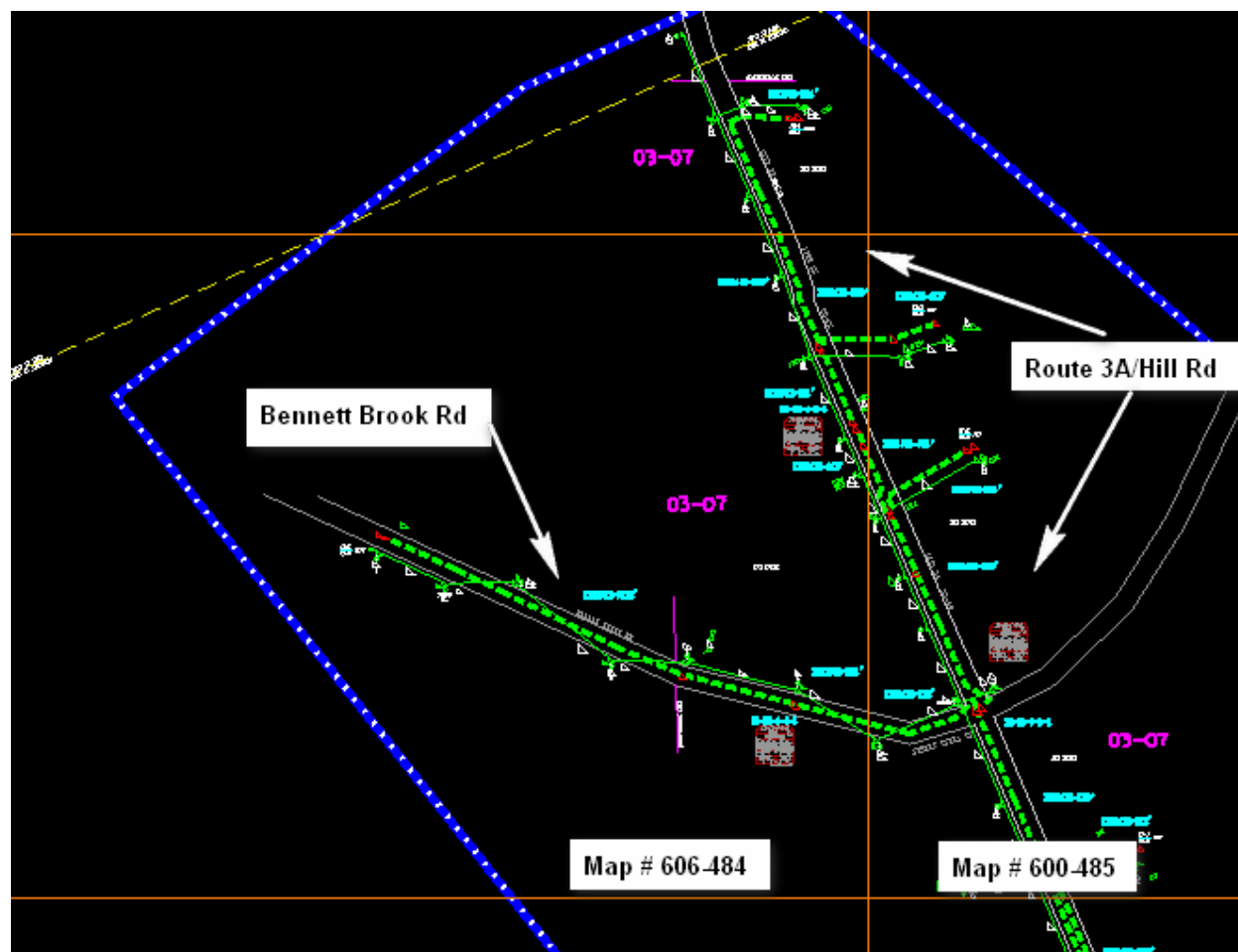
City State Zip

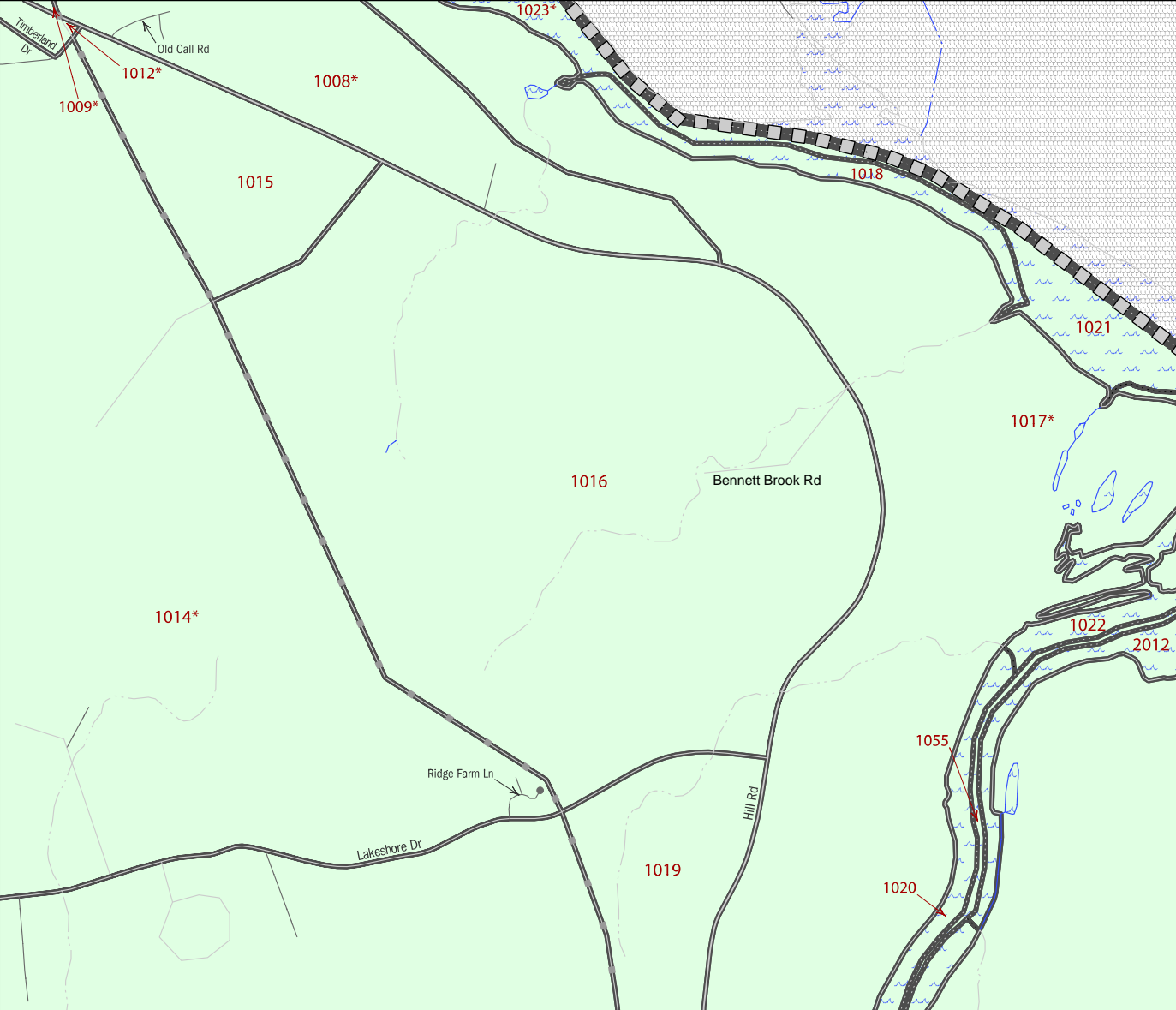
Work Phone () Home Phone ()



Address Bennet Brook Rd
Franklin, NH 03235









is available

Connect with us



INTERNET

- High Speed Internet
 - Internet Speeds
 - Wireless Networking
 - Network Management
 - Cable vs. DSL
 - Local Web Portal
 - Access WebMail
 - Spam & Virus Filter
 - Support Center
 - Service Assurance Plan
- Packages & Sign Up!



PHONE

VIP PACKAGE



VIDEO

Internet Speeds

With speeds faster than dial up and DSL, you'll never want to be without it. Play, e-mail, shop online, pay bills, do whatever you need to do in no time at all. And, because MetroCast Internet Service uses the cable television wires, service is available in all areas served by MetroCast. High Speed Internet

New Hampshire - Maine - Connecticut - Maryland - Virginia - Pocono & Berwick, PA - Starkville & Oxford, MS

Internet Access	High Speed Basic	High Speed Internet	High Speed Ultra
\$26.95/mo*	\$37.95/mo*	\$48.95/mo*	\$69.95/mo*
up to 256 Kbps downloads 128 Kbps uploads	up to 4 Mbps downloads 256 Kbps uploads	up to 15 Mbps downloads 1 Mbps uploads	up to 35 Mbps downloads 2 Mbps uploads
great for browsing and checking email	great for browsing, checking email and streaming music	great for downloading pictures and music, light video streaming and casual gaming	great for multi-user households, frequent gaming and video streaming

Carthage, Forest, Kosciusko & Philadelphia, MS - South Carolina - Schuylkill, PA**

Internet Access	High Speed Basic	High Speed Internet	High Speed Ultra
\$26.95/mo*	\$37.95/mo*	\$48.95/mo*	\$69.95/mo*
up to 256 Kbps downloads 128 Kbps uploads	up to 1.5 Mbps downloads 256 Kbps uploads	up to 7 Mbps downloads 512 Kbps uploads	up to 10 Mbps downloads 1 Mbps uploads
great for browsing and checking email	great for browsing, checking email and streaming music	great for downloading pictures and music, light video streaming and casual gaming	great for multi-user households, frequent gaming and video streaming

*Franchise fees, taxes and other regulatory fees not included in above pricing.
**New rates for Schuylkill, PA effective March, 2013

Speeds may vary and are not guaranteed. Service may not be available in all areas.

Call, chat, or sign up online — [Get connected today!](#)

Save a Stamp. Save a Tree.

Go Green. Make the move to paperless & recurring billpay.



Your Channel Lineup

View, save or print.



Control Live TV!
Pause, rewind & record
your favorite shows!

LEARN MORE



i-Guide™
How-To's & FAQ's

LEARN MORE



Products & Services

- Services & Rates
- VIP Bundles
- Cable TV Service
- Internet Service
- Phone Service
- DVR
- HDTV
- On Demand

About Us

- Coverage Area
- News & Information
- General Inquires
- Careers
- Policies
- Business Services

Customer Support

- Pay My Bill
- Contact Us
- User Guides
- Live Help Chat
- FAQs
- Seasonal Customers
- Channel Request
- Parental Controls
- Accessibility Options

Internet Help

- Internet FAQs
- Spam
- Browser Issues
- Connection Issues
- Email Support
- Network Management
- Live Chat Support

Quick Links

- Channel Lineup
- Access WebMail
- What's on TV
- Local Portal
- Phone Login
- Bill Pay
- Site Map